

Virginia COVID-19 Vaccination Updates

On February 17, Virginia launched the **Virginia COVID information Center (VCIC)**, a dedicated interagency effort to provide Virginia residents and workers with an integrated, comprehensive solution for timely and accurate COVID-19 general information, in alignment with CDC guidelines, and to simplify vaccination pre-registration and scheduling services.

- Residents and workers can get information, pre-register, and verify that they have pre-registered, online 24/7 at vaccinate.virginia.gov or by calling **1-877-VAX-IN-VA (1-877-829-4682) 7 days a week, from 8:00 am to 8:00 pm ET.**
- **People aged 75 & older will have priority access** to information. They'll be in the express lane when calling the VCIC phone line.
- The VCIC phone line has **hundreds of agents** available to answer questions about COVID-19 vaccine and help people get pre-registered. These include **English- and Spanish-speaking agents**, as well as a call-back service in more than **100 other languages**. **TTY service is available** to assist people who are deaf, hard of hearing, or speech impaired.
- **Vaccine supply remains limited across the country.** Virginia is prioritizing individuals who are most at risk of severe illness with COVID-19, most at risk of contracting COVID-19, or who work in certain essential occupations. Even if residents or workers are not yet eligible, they will be able to **pre-register at vaccinate.virginia.gov or by calling 1-877-VAX-IN-VA**. After residents and workers pre-register, they will receive a pre-registration confirmation number. When they become eligible to receive the COVID-19 vaccine, they will receive instructions from their local health department on how to schedule an appointment.
- The centralized pre-registration tool will help coordinate vaccination across Virginia in the **most fair and equitable way possible.**
- For FAQs about the VCIC, visit vdh.virginia.gov/covid-19-faq/vaccination/.